

WARRANTY CLAIM REQUEST

RMA #
 (RMA # provided by Superior Air Parts for return)

Today's Date _____

OWNER OR OPERATOR		REPAIR AGENCY OR DISTRIBUTOR	
Name	_____	Name	_____
Address	_____	Address	_____
Phone #	_____	Phone #	_____
Email	_____	Email	_____
Contact	_____	Contact	_____
AIRCRAFT INFORMATION		A/C Registration	
A/C Make/Model _____		_____	
ENGINE INFORMATION		Engine Serial #	
Engine Make/Model _____		_____	
COMPONENT INFORMATION			
	Part Number	Serial # or Batch/Lot #	Qty
1	_____	_____	_____
2	_____	_____	_____
3	_____	_____	_____
4	_____	_____	_____
5	_____	_____	_____
6	_____	_____	_____
Original Install Date _____		Date of Difficulty _____	
Total Time on failed part(s) _____		Send replacement parts to:	
		<input type="checkbox"/> Owner/Operator	
		<input type="checkbox"/> Repair Agency/Distributor	
Description of warrantable difficulty			

Replacement components provided under warranty carry only the remainder of the original warranty period and do not extend coverage. For payment processing, the claimant must provide complete remittance information, including the mailing address and the name to whom payment should be made.

See next page for warranty claim instructions.

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Superior Products Warranty Claims Instructions

All warranty claims must be submitted to Superior Air Parts and must comply with these instructions. Failure to comply with the following instructions may result in your claim being returned or denied.

- 1 A warranty claim must be submitted within thirty (30) days of discovery of the warrantable condition. The completed claim and all items requested for investigation must be returned to Superior Air Parts. All inquiries regarding claim status must be directed to Superior Air Parts.
- 2 This warranty claim form, or any special form specified in a Superior Service Letter or Bulletin, must be fully completed. Provide as much detail as possible. Incomplete submissions may result in delays or denial of the claim.
- 3 The warranty claim form and all parts claimed that are not repairable or reusable must be returned to Superior Air Parts. All parts related to the claim must be retained until the claim is finalized. Parts returned with an approved claim will not be returned to the customer.
- 4 A copy of the engine logbook entry showing the date placed in service, along with a copy of the original invoice from Superior Air Parts to the first purchaser, must be included with the claim.
- 5 Specifics on the claim form
 - A The complete part number, part description, and the actual cost of the part used in the repair must be stated. Reimbursement will not exceed the claimant's cost for parts.
 - B Serial numbers must be provided for all serialized components (e.g., cylinders, camshafts) in the appropriate section of the claim form. For cylinders, the serial number is located on the side of the mounting flange (last numeric digits). Refer to the applicable Service Letter for exact identification.
 - C Labor must be itemized as total hours multiplied by the posted shop labor rate. A supporting invoice showing labor hours and hourly rate is required. Labor reimbursement is governed by applicable OEM labor allowance schedules (e.g., Lycoming SSP-875, current revision). Flat-rate billing will not be accepted. Labor consideration applies only to Superior Air Parts manufactured cylinders and engines unless otherwise specified. The following are not covered under warranty labor: Consumables and shop supplies, taxes, engine removal and installation, travel and subsistence expenses. If additional time beyond standard OEM allowances is required, Superior Air Parts will review and consider reasonable time for troubleshooting, system installation, and operational checks. Any additional parts replaced must be Superior Air Parts part numbers and must receive prior approval before work is performed.
 - D Invoices supporting costs for outside repairs and freight charges must be submitted with the claim and returned parts.
 - E Upon receipt and review of the completed warranty claim form, Superior Air Parts will issue an RMA (Return Material Authorization) number or warranty claim number along with applicable return instructions.
 - F A copy of the completed warranty claim form and, if provided, the RMA documentation must be included inside the return shipment. Failure to include required documentation may delay processing of warranty credit.
 - G Email a copy of the completed warranty form to productsupport@superiorairparts.com for warranty consideration and to obtain an RMA number or warranty authorization number.